What Can You Do to Help VA Get the Message

Help us make VA an unwelcoming environment for fraudsters by helping educate the elderly Veterans you are supporting. Below is a list of preventative measures (Do’s and Don’ts) to share with Veterans, caregivers, and family members to employ.

✅ Do’s

- **Do** be alert! Identity theft is not always committed by strangers.
- **Do** frequently change and maintain strong passwords and never use Personally Identifiable Information (PII) in the password.
- **Do** be vigilant if someone offers to hide or rearrange your assets to qualify for VA pension. You may be required to repay benefits to the government.
- **Do** know VA does not charge for processing a claim or request a processing fee.

❌ Don’ts

- **Don’t** share your personal information (e.g., VA.GOV, eBenefits), or other VA login Credentials with anyone.
- **Don’t** sign a blank form to be filled out later without seeing the contents.
- **Don’t** deposit VA benefits directly into a family member or caregiver’s bank account unless the person is court appointed or a VA accredited fiduciary.