



# Cyber Security Awareness

Fraudsters stole \$1.7M from Veterans, Service members, and their families in 2021.

## FRAUD ALERT! If someone contacts you saying...

“You are eligible for a free cash back credit card from Eagle Allegiance Bank of up to \$10,000, complete this form with your SS#, address...”



**Remember, VA will never...** ask for personal information via email. This includes SSN, address, or bank information.

“Hi, I’m from the Disability Service Act Office. I have an exciting benefit to talk to you about. For a small fee, our representatives can help you increase your disability rating by at least 25%!”



**Remember, VA will never...** charge for processing a claim or request a processing fee.

“VA needs to confirm information to verify your eligibility for benefits. If you do not update your information, we will be forced to take legal action.”



**Remember, VA will never...** threaten claimants with jail or lawsuits.



**HOWEVER, VA may...** check in with you by phone, email, or text message.

## HOTLINE

If you are ever uncertain about a contact or believe you or someone you know is a victim of VA benefits fraud, please contact the Office of Inspector General at (800) 488-8244 or [vaoighotline@va.gov](mailto:vaoighotline@va.gov). Please provide the Veteran’s name and how to reach them.

For more information on how to avoid scams, go to <https://www.fcc.gov/veterans-targeted-benefits-scams>.

## TYPES OF FRAUD



Wire Fraud



Mail Fraud



Forgery



Email Scams



Embezzlement



Identity Theft



Spoofting



Direct deposit change requests



Phishing



U.S. Department of Veterans Affairs



Benefits Delivery Protection & Remediation  
Protecting America’s Heroes